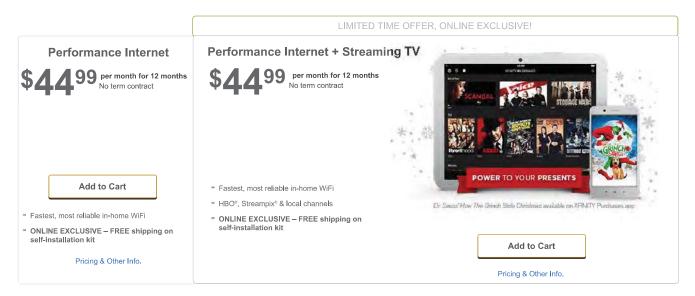
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Products Bundles & Deals Programming Customers

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See Internet only offers

New Customer Offers in Newburyport, MA 01950

Existing Customer?See Offers

XFINITY Internet with Streaming TV

PACKAGE	CHANNELS	DOWNLOAD SPEEDS UP TO	EXTRAS	PRICE
Blast Plus Learn More	45+View Lineup	Up to 105 Mbps download speeds	HBO® and HBO GO® included Access to 1 million WiFi hotspots nationwide	\$59 ^{99/mo} for the first 12 months Add to Cart Pricing & Other Info.
Internet Plus Learn More	10+View Lineup	Up to 25 Mbps download speeds	HBO® and HBO GO® included Access to millions of hotspots nationwide	\$44 ^{99/mo} for the first 12 months Add to Cart Pricing & Other Info.

 $/sitecore/content/ngbf_comcast_com/Content/Products/XFINITY-Internet-Default/Blast_Plus_Offer_Finder products|shop|learn|internet nextgen$

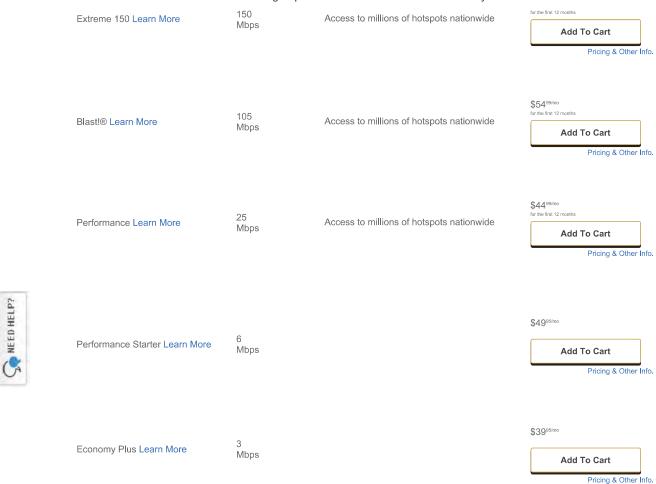
The offer for the service package you have selected requires a minimum term agreement. The agreement will be sent to the mail or email address you provided. Under the agreement you cancel or downgrade any services included with your package before the agreement expires, you will be billed the early termination fee specified in the agreement, unless you or within the first 30 days after installation or activation, as applicable. You may cancel the agreement by calling 1-800-COMCAST. If you cancel within 30 days of the date service is inso ractivated, and return any equipment you have received from us, the early termination fee will not be charged. If you do not cancel the agreement, you will automatically be billed a terms of the minimum term agreement will apply.

Acceptance of these terms will occur at checkout.

XFINITY Internet

PACKAGE Download SPEEDS EXTRAS PRICE

\$89^{99/mo}



/sitecore/content/ngbf_comcast_com/Content/Common/Offer Finder products|shop|learn|internet nextgen

The offer for the service package you have selected requires a minimum term agreement. The agreement will be sent to the mail or email address you provided. Under the agreement you cancel or downgrade any services included with your package before the agreement expires, you will be billed the early termination fee specified in the agreement, unless you or within the first 30 days after installation or activation, as applicable. You may cancel the agreement by calling 1-800-COMCAST. If you cancel within 30 days of the date service is into or activated, and return any equipment you have received from us, the early termination fee will not be charged. If you do not cancel the agreement, you will automatically be billed a terms of the minimum term agreement will apply.

Acceptance of these terms will occur at checkout. 3550

High-speed Internet service with XFINITY® Internet from Comcast

XFINITY Internet delivers the fastest, most reliable in-home WiFi for all rooms, all devices, all the time.

Get the consistently fast speeds you need, even during peak hours. Plus, enjoy access to millions of hotspots nationwide and stay connected while away from home.

Reliable speed • Security and protection • Nationwide Hotspots



All the speed you need

XFINITY Internet offers a variety of speeds to best fit your online needs. Whether occasionally surfing the Web or spending hours streaming movies — we have the plan for you. Plus, enjoy the speed and reliability of XFINITY Internet safely with Constant Guard, an online protection suite included with each plan.

Security and protection

Constant Guard® by XFINITY provides unmatched online security so you

can safely enjoy the fastest, most reliable Internet at no additional cost. Get protection against identity theft, viruses and more with top-rated Norton™ Security Suite.

Learn more about online security with XFINITY





Millions of hotspots nationwide

XFINITY WiFi gives you the fastest way connected to your favorite entertainment on the go, while saving on your cellular data plan. Download the XFINITY WiFi app to easily find hotspots when you're out and about.

Learn more about XFINITY WiFi

One convenient place to stay connected online

With the XFINITY Connect app, you can easily check email, listen to voicemail and manage your calendar. See how adding XFINITY® Voice takes your home phone service on the go.

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anywhere you go. Watch
thousands of XFINITY On
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of your favorite networks live.

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Complete Internet Security with Norton® Security Suite

The Advantages of High Speed Internet

What are Internet Service Providers?

How to Choose the Best High Speed Internet Service Provider

Alabama | Alaska | Arizona | Arkansas | California | Colorado | Connecticut | Delaware | District of Columbia | Florida | Georgia | Idaho | Illinois | Indiana | Iowa | Kansas | Kentucky | Louisiana | Maine | Maryland | Massachusetts | Michigan | Minnesota | Mississippi | Missouri | Montana | Nebraska | Nevada | New Hampshire | New Jersey | New Mexico | New York | North Carolina | North Dakota | Ohio | Oklahoma | Oregon | Pennsylvania | Rhode Island | South Carolina | South Dakota | Tennessee | Texas | Utah | Vermont | Virginia | Washington | West Virginia | Wisconsin | Wyoming

Based on April 2013 study by Allion Test Labs, Inc.

'Reliably fast' claim: FCC, 'Measuring Broadband America', July, 2012.

Used under license from PCMAG.com Fastest ISPs 2011.

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TV	Customer Guarantee	Manage My Account	Check TV Listings	Bill & Payments	Contact Us	About Comcast
Internet	Compare the Competition	Manage Users & Alerts	Manage My DVR	TV Help	Support Forums	Corporate Blog
Voice	'		Parental Controls	Internet Help		Press Room
Home	Accessories	Move Your Services	Check Email	ттетнет негр		Careers

12/7/2014

High Speed Internet Service from XFINITY® by Comcast

Comcast Business

Comcast Home Page

Service in My Area

Constant Guard

Policy

Customer Agreement

Check Voicemail

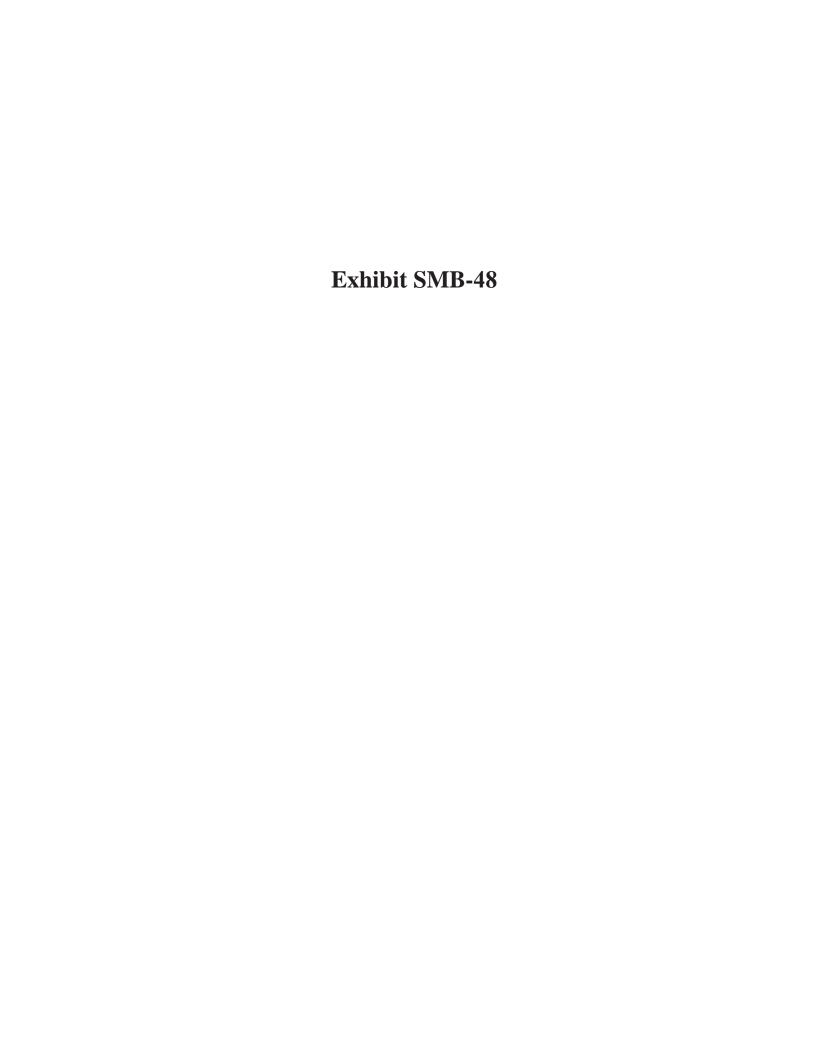
Voice Help Home Help Comcast Social Responsibility

Privacy Statement

Visitor Agreement

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Website Feedback

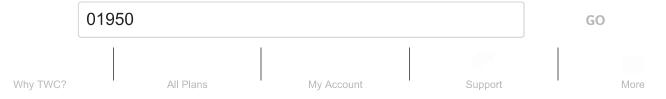








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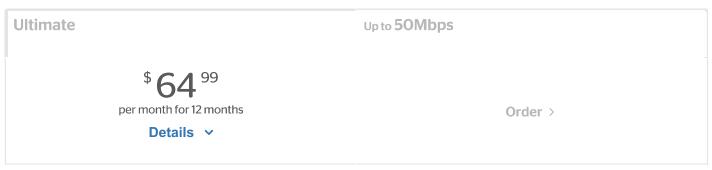
TV + Internet

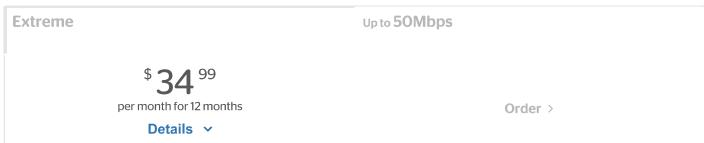


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High Speed Internet Plans and Packages

Learn About Internet Service





Turbo	Up to 20Mbps
\$ 44 99 per month for 12 months	Order >
Details ∨	

\$ 34 99
per month for 12 months

Details •

\$29 99
per month for 12 months

Details

Up to 10Mbps

Order >

Everyday Low Price	Up to 3Mbps
\$14 99 per month	Order >
per month Details	Order >

Internet Plans at a Glance

Mbps, short for megabits per second, measures how quickly data can be carried from one point to another.

Download speeds

Ultimate 300	Up to 300Mbps
Ultimate 200	Up to 200Mbps
Ultimate 100	Up to 100Mbps

Extreme Up to 50Mbps

Basic Up to 10Mbps

Everyday Low Price Up to 3Mbps

Upload speeds

Ultimate 300 Up to 20Mbps

Ultimate 200 Up to 20Mbps

Ultimate 100 Up to 10Mbps

Extreme Up to 5Mbps

Basic Up to 1Mbps

Everyday Low Price Up to 1Mbps

TWC email accounts

Ultimate 300

Ultimate 200 25

Ultimate 100 25

Extreme 10

Basic 5

Everyday Low Price 5

TWC email storage space

Ultimate 300

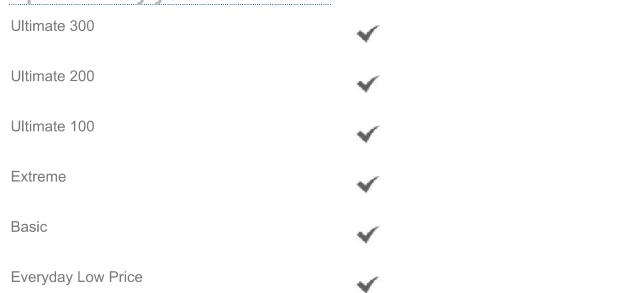
Ultimate 200 10GB

12/7/2014 Internet Plans & Packages | Time Warner Cable Ultimate 100 5GB Extreme 2GB Basic 100MB **Everyday Low Price** 100MB Free Home WiFi included Ultimate 300 Ultimate 200 Ultimate 100 Extreme Basic **Everyday Low Price** Free access to TWC WiFi® Hotspots Ultimate 300 Ultimate 200 Ultimate 100 Extreme Basic **Everyday Low Price** Internet security software & parental controls Ultimate 300

Ultimate 200 Ultimate 100



Option to buy your own modem



Ready to Order >

Features at a Glance





Review our current offers and deals.

See all packages >



Shop Now

Order TV, Internet and Home Phone services that fit you.

Get started >



TWC Stores

Shop, pay your bill, experience in-store demos at select locations.

Find a location near you >



Contact TWC

Find answers to common questions, chat online or call us.

Contact us >

Buying your modem vs. leasing your modem

You have the option of leasing your modem from us or buying your own.

When you lease your modem from Time Warner Cable, we work to ensure that you have the right equipment for your Internet service plan. We also provide you with technical support for your equipment. A small monthly charge applies if you select this option.

If you prefer to buy your own modem, please **refer to our approved modems page** to learn which modems are best for your TWC Internet service and how to activate your modem once you've purchased it.

Internet service provider plans

Selecting the right Internet service plan from the right high-speed Internet service provider depends upon many factors, such as your lifestyle, how many computers and devices you have connected to the Internet and how you use the Internet.

Time Warner Cable offers six Internet speed options, up to 50Mbps in most locations and up to 100Mbps in select areas. Try to get that from another Internet service provider.

TWC has speed tiers that are up to 15 times faster than DSL Internet. When you go with a satellite TV company, your satellite Internet is usually a DSL connection. Slower speeds, such as those from a satellite Internet provider, result from older technology that does not support simultaneous streaming to multiple devices like TWC's hybrid-

fiber network. Plus, you can bundle your TWC Internet service with TV and Phone. With a satellite Internet provider such as Dish, you'd have to bundle with DSL for your Internet.

TWC gives you free access to more than 300,000 WiFi hotspots across the country when you subscribe to Standard Internet speed and above. Try to get that from satellite Internet or another Internet service provider. Unlike AT&T, for example, TWC has unlimited Internet with no overuse penalty. And we provide free Internet security software – Verizon FiOS charges \$10 per month for that.

Time Warner Cable's Internet service can better support online video, social engagement, gaming and Skyping.

So forget about satellite Internet and other less powerful options. Time Warner Cable wants to be your Internet service provider.

See our speed options above and see why TWC can become your favorite Internet service provider.

*All prices exclude applicable taxes and fees, surcharges, equipment, non-standard installation, activation fee, Directory Assistance, Operator Services, International calls and other one-time charges. By enrolling in this promotion, customer agrees to be bound by the terms of TWC's Subscriber Agreement which can be found at http://help.twcable.com/html/twc_sub_agreement.html. Triple Play offers expire 01/15/15 and are available to residential new and existing Single and Double Play customers. Triple Play price will increase \$20 per month for months 13-24. After 24 months, regular rates in effect at that time apply. Lease of at least one Whole House HD-DVR and one WH DVR compatible Set Top Box required. Standard TV for \$39.99 available for 12 months; in months 13-24, price will increase to \$44.99; after month 24, regular rates in effect at that time apply. TV & Internet offer expires 01/15/15 and is available to new residential customers who sign up for the Double Play (Starter TV/Standard Internet); offer may not be combined. After 1 year, regular rates in effect at that time apply. TV offer expires 01/15/15 and is available to current residential Double Play (Internet/Home Phone) or Single Play (Internet) customers who sign up for Starter TV; offer may not be combined. After 1 year, regular rates in effect at that time apply. Free Installation applies to Easy Connect Kit beginning 11/12/14 through 12/19/14. Free Installation does not apply to National West and Former New Wave and Former Insight locations. All services not available in all areas. Not all equipment supports all services. Subject to change without notice. Some restrictions apply. Offers may not be combined.

View more ∨

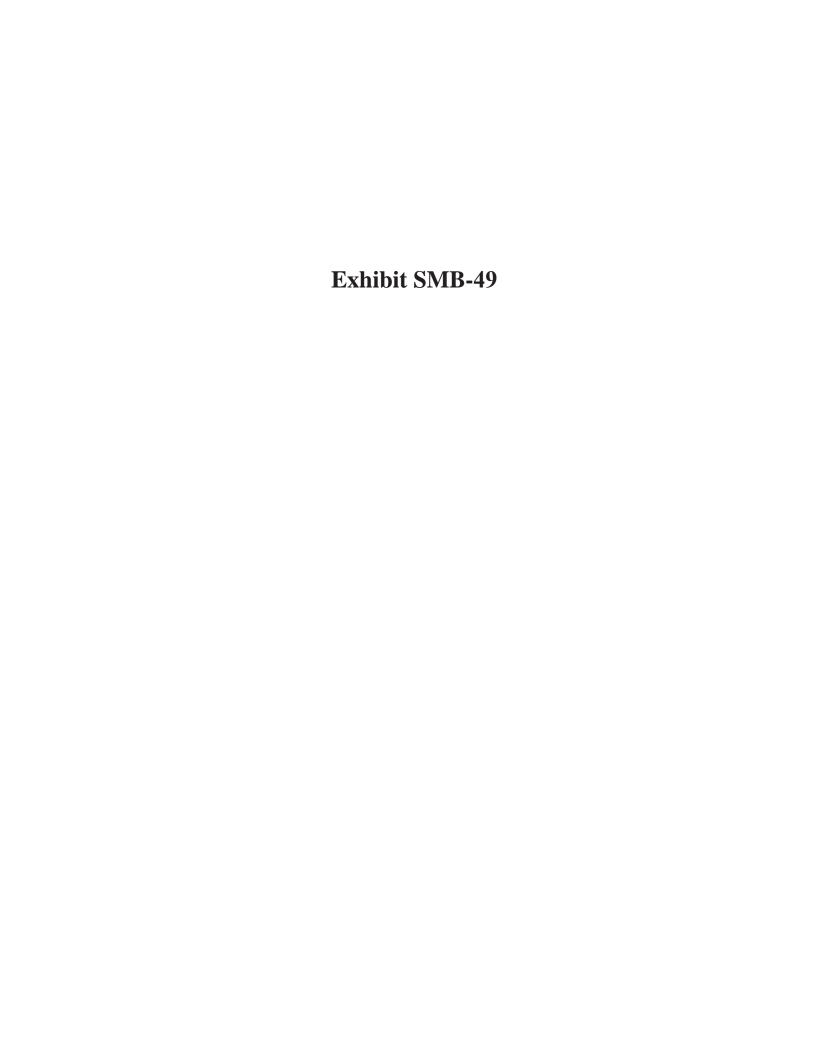
Product	Services	Support
Packages	Pay Your Bill Online	Browse Support
TV	Ways to Pay Your Bill	Program Your Remote
Internet	Moving?	Channel Lineup
Phone	My Account Login	Closed Captioning
IntelligentHome	TWC Apps	Welcome to TWC
	Check Email	TV Parental Control
		Internet Safety
		Accessibility

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Contact Us	TWC Media	Twitter	
TWC Stores	Community Solutions	YouTube	
Channel Feedback	Connect a Million Minds		
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Verizon's battle with N.J. town shows strong thirst for rural wireline broadband

December 4, 2014 | By Sean Buckley



Verizon's (NYSE: VZ) ongoing war of words with Hopewell Township, N.J.'s officials over telephone service quality and lack of fruitful broadband service shows that consumers' desire for high speed wireline broadband is just as prevalent in rural markets as it is in large cities.

The telco recently found itself fighting claims that there were 156 "serious" and "chronic" telephone service complaints related on its copper-based wireline network in Hopewell Township. A number of customers said that they noticed line noise, static, crackling, buzzing and intermittent service outages during inclement weather.



Sean Buckley

Not surprisingly, <u>Verizon refuted these claims</u>, telling New Jersey's Board of Public Utilities (BPU) that residents reported "significantly fewer landline service issues to Verizon in 2014 than in 2012, representing a 38-percent decrease in the number of trouble tickets over that period."

The township's grievance with Verizon is part of an agreement New Jersey made with the telco over 20 years that's now apparently gone unfulfilled. Residents want the telco to deliver the 45 Mbps of symmetrical broadband service to every state resident by 2010 in exchange for tax breaks and other incentives they promised under the "Opportunity New Jersey" program.

Despite the fact that local consumers paid nearly \$13 billion in surcharges with the hope of getting high-speed broadband service, they have yet to see anything four years following the original deadline.

"Verizon is turning (its) back on the commitment it originally made to cover the entire state," said Hopewell Township Committeeman Greg Facemyer, in a *NJ.com* <u>article</u>. "This includes rural communities like Hopewell Township."

In nearby Greenwich and Stow Creek, a spate of customer protests over similar issues finally drove the <u>telco to start installing fiber in those towns</u>. Hopewell has been pleading with Verizon to do the